

For Our Customers & Ourselves

The Quality Policy of Diversified Ulbrich encompasses one critical core value of:

Enhancing and Achieving Customer Satisfaction through

Continuous Improvement

Providing Quality Products, Services and Solutions

Promoting Operational Excellence

In support of this Policy, Diversified Ulbrich will ensure that:

- All employees are given ownership for the Quality of the Product or Service that they provide, and are Committed to Meeting the Requirements of our Quality Management System in Sales and Distribution of Metallic High-Quality Alloys and Non-metallic Materials for the Aerospace and Non-aerospace Industries, while providing Total Customer Responsiveness and Satisfaction
- Quality Objectives are Established, Regularly Measured, and Monitored to ensure Operational Excellence
- Diversified Ulbrich will Work in Partnership with Customers, Employees and Suppliers to provide Excellence in Performance and Customer Satisfaction in a Competitive Marketplace, particular to:
 - Human Factors
 - Providing Solutions to Complex Problems
 - Provide Total Cost Alternatives
 - Continuously Train our Employees and our Customers
 - Provide a Safe Work Environment for our Employees and Customers
 - Utilize Objective Measures to drive Continuous Improvement of how Diversified Ulbrich conducts their Business

Etienne Chouinard

Etienne Chouinard
General Manager